



Scottsdale FlightLine

Volume II, Issue V

SPECIAL EDITION

December 2001

Special Points of Interest

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- Airport Projects
- FAA NW 2000 Update

DIRECTOR'S REPORT

The Aviation Division would like to express our deepest sympathy to everyone who has been touched by the tragic events of September 11th. The events of that day have had dramatic impacts on both commercial and general aviation airports and users. As we begin to move forward, we all must continue to strive towards one goal – SAFETY.

The Aviation staff has been in touch with our major tenants and have heard from many others regarding security. As many of you know, Scottsdale Airport has had in place for many years numerous security enhancements including security fencing, control vehicle access points, security cameras and 24-hour personnel presence. We are continuing to look for additional enhancements to ensure all of our users feel safe and protected when operating to and from Scottsdale Airport. Please assist us in preventing unauthorized access to the Airport by preventing vehicles or pedestrians from following you through airport access points. In addition, report any suspicious activity or persons to the Airport Operations 24-hours telephone number at (480) 312-8478.

We appreciate your patience as several of this summer's major construction projects are coming to an end, including the Terminal Building Remodel and the Bravo Taxiway Extension/Reconstruction. Both of these projects should be near completion by the time you receive this newsletter. We hope that all of our tenants and visitors will enjoy the new terminal improvements, and that aircraft operators experience the enhanced operational safety with the completion of Bravo Taxiway to full-length.

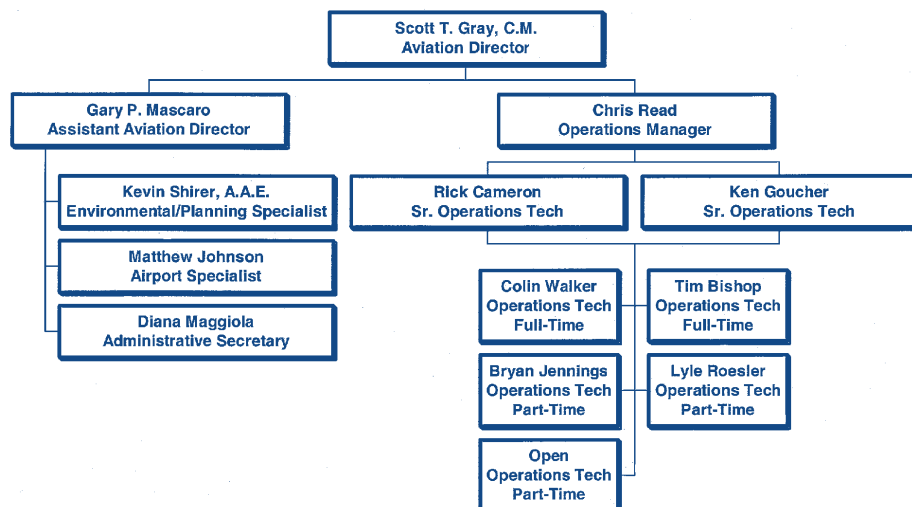
The Aviation Division staff would like to welcome the newest Airport Advisory Commission member, Leonard Tinnan. Mr. Tinnan has been involved in the aviation/aerospace industry for many years and will be a great asset to the Commission. The Airport Advisory Commission is made up of seven members, all citizens of the City of Scottsdale, which make formal recommendations to the City Council on a variety of aviation/airport matters.

The Aviation Division staff has been featured in this special edition of the Flightline Newsletter. These aviation professionals are here to ensure that Scottsdale Airport is operated in a safe and efficient manner and to assist aircraft operators and citizens with their aviation questions. If you see any of us around the field, please do not hesitate to stop us and ask questions or allow us to assist in making your use of Scottsdale Airport pleasurable.

As always, if we can be of assistance to you or if you have any suggestions, please do not hesitate to contact the Airport Administration office at (480) 312-2321.

Quote of the Month

The American city should be a collection of communities where every member has a right to belong. It should be a place where every man feels safe on his streets and in the house of his friends. It should be a place where each individual's dignity and self-respect is strengthened by the respect and affection of his neighbors. It should be a place where each of us can find the satisfaction and warmth which comes from being a member of the community of man. This is what man sought at the dawn of civilization. It is what we seek today. Lyndon B. Johnson



TIM BISHOP

Tim has been with the airport two years. Most of us don't often see him because Tim works the night shift at the airport. So, while most of us are snoozing, Tim is hard at work overseeing the security, safety, and operations on the airfield. Since the airport never sleeps, Tim's presence helps to ensure our airport tenants and users receive the continued excellent customer service provided by our daytime crew. Tim served 5 years in the U.S. Air Force as an airfield management specialist, and has performed airport operations duties at 7 different airfields. Tim is currently enrolled at Embry Riddle Aeronautical University to obtain his Bachelors degree in airport management. Tim is a sports fanatic, enjoying hockey, football and golf. As you can see, Tim has been around in the field of aviation so his statement, "Scottsdale Airport is one of the finest maintained airports that I have seen in my 7-year career" is not to be taken lightly.

RICK CAMERON

Rick is a Senior Operations Technician who came to SDL with many years experience at Long Beach Airport. Rick can do it all – or most of it, and he's the guy you see out in the heat, working hard, overseeing the everyday nuts and bolts of the operation. His energy is limitless and even working on the ramp in 100 + degree temperatures doesn't slow him down, and his sense of humor never leaves him. Rick is a great guy to know and work with. He's also a private guy, and doesn't like to talk about himself too much, so when asked for a comment he said he loves to work on the presentation or image of how our customers see us. Rick is always thinking of how to improve things – even though, with Rick, there's not much to improve.



KEN GOUCHER

Ken is a full-time Senior Airport Operations Technician who has been with SDL since 1996 when he came on board as a part-time Operations Specialist. Prior to that, Ken was employed by America West Airlines, working as a ground operations instructor. Before his civilian career, Ken served 6 years in the U.S. Air Force as an aircraft maintenance tech on the F-16 Falcon, providing support to military jet aircraft at Luke Air Force Base, and at Hahn Air Base in Germany. One of Ken's favorite activities at Scottsdale Airport is recruiting and coordinating military aircraft for demonstration and static display for the Scottsdale Air Fairs. A native New Englander, Ken relocated from Rhode Island, and manages a trip back east at least once a year to brush up on his accent. An avid sports-fan, "go patriots", Ken carries the same enthusiasm, loyalty, and support to his airport team at SDL.

SCOTT GRAY

As the Aviation Director, Scott is the captain of the crew at SDL. Scott's career has come full circle in that his career began at Scottsdale Airport as a part-time Operations Specialist in 1990, went on to a five-year assignment as an airport planner with Coffman Associates, an airport consulting firm, and returned to Scottsdale as the Airport Administration Manager, before assuming his current position of Aviation Director in 1999. Scott has been an aviation enthusiast most of his life, and is a licensed private pilot. In addition to his aviation expertise, Scott is very computer-gifted. Along with his many other talents, Scott has been instrumental in updating the way we manage the vast amount of data related to operating an airport such as Scottsdale. An alumnus of Arizona State University, where he was on the Dean's list, Scott received his Bachelors degree in airway science management in 1992. Scott is an active member of several national, regional and state aviation related organizations, and is currently serving on the Board of Director's of the Arizona Airports Association.



BRYAN JENNINGS

The newest member of our crew, Bryan was recently hired as a part-time Airport Operations Technician, and we are glad to have him on board. Bryan has worked as a dispatcher at Deer Valley Airport, an operations supervisor at Washington National Airport, and was a flight engineer and crew chief in the Air Force. Bryan is currently completing his studies in professional aeronautics at Embry Riddle Aeronautical University and also holds an FAA commercial pilot license. He is also a member of the Civil Air Patrol. We welcome Bryan and hope we will have use of his excellent background and skills at SDL for many years to come.

MATT JOHNSON

Matt has been with Scottsdale Airport for two years. He started as a part-time Operations Specialist, and was recently promoted to Airport Administration Specialist. A Nebraska native, Matt received his Bachelors of Science degree in airway science management from the University of Nebraska. Matt is responsible for a multitude of administrative tasks that involve everything from business permits, aircraft parking, tenant billings, and a host of other detail-oriented stuff that he manages to handle with ease and expertise. Matt comments that one of the reasons he enjoys working at the airport is the day-to-day interaction with airport users, and providing the highest level of customer service. When Matt manages to get away from it all, his hobbies and interests include fishing, hiking, traveling, and the great outdoors.



DIANA MAGGIOLA

Diana has been with SDL since 1994. Prior to joining our crew, she was an Executive Secretary with the IBM Corporation in New York. Diana is responsible for the administrative and secretarial support for the Aviation Division and works hard to ensure we keep things orderly and organized in an often chaotic environment. The crew depends on Diana when it comes to knowing how to find someone or something, and how to get a rush project done in record time. The only non-aviation background member of the crew, Diana comments she has gained an appreciation of what goes on behind the scenes to make an airport like SDL the first class facility it is today. Away from the airport, Diana enjoys spending time with her family and riding her horses.



GARY MASCARO

Gary has a Bachelors degree in aviation management from ASU and worked in the security offices of the FAA and for America West Airlines before joining the crew at SDL. Gary started two years ago as a part-time Operations Technician and is now the Assistant Aviation Director, a position that requires a great deal of expertise in many different areas of the day-to-day management of an airport. A former New Yorker, Gary is on the go constantly, tackling one tough issue after another. In addition, Gary's responsible for bringing most of our administrative procedures into the age of technology, creating data bases, billing systems, tracking systems, and a whole lot of stuff that's made us more productive and organized, and most importantly, improved our customer service response time by a wide margin. Gary comments that he enjoys the ability to be in direct contact with aviation and the aviation community, as well as having the pleasure of working at the most prestigious general aviation airport in the country.

CHRIS READ

Chris Read is the Airport Operations Manager and has been with Scottsdale Airport 4 years, supervising a crew of 7 operations personnel. Chris worked at America West Airlines prior to coming to SDL. He also served 4 years in the U.S. Army as an aero scout observer flying OH-58 helicopters, which he said was a great learning experience. Chris then went on to obtain a Bachelors degree in aviation management from Southern Illinois University. A large part of Chris' job is overseeing the major construction projects that are part of maintaining Scottsdale Airport as the first class facility it is today. It's an awesome responsibility ensuring all is in order on the airfield, not only for the multi-million dollar jet aircraft, but our general aviation, and flight training aircraft as well. Whenever Chris finds some "free" time he enjoys sitting down with the tenants who have been here since the early days of the airport, listening to their stories, and learning about the history of Scottsdale Airport.



LYLE ROESLER

Lyle joined the crew at SDL as a part-time volunteer in 1999. Shortly afterwards, he was hired as a part-time Operations Technician. Lyle also holds a full-time job at America West Airlines where he received an award for perfect attendance. He received his Bachelors degree in aviation management from Minnesota State University before relocating to Arizona. Lyle also holds a private pilots license and is a volunteer member of the AWA Family Assistance Team. Lyle is that type of person, he gives freely of his time and talents in volunteering to help others, or to learn new skills, in addition to his regular workload duties.

KEVIN SHIRER

Kevin joined the airport team in 1994. Prior to coming to SDL, Kevin worked at Sky Harbor Airport as an administrative intern, and was a duty supervisor in airport operations at San Antonio Airport, and a ground transportation manager for five years. Kevin received his Bachelors of Science degree in air transportation management from ASU, and has achieved the status of an Accredited Airport Executive (A.A.E.), one of only approximately 400 in the country. Kevin is the Airport Planning and Environmental Coordinator, having previously held the positions of Airpark and Noise Abatement Analyst and Airport Operations Coordinator. Kevin has a wealth of knowledge and experience about Scottsdale Airport and in the field of airport management. He is currently implementing an airport Geographic Information System (GIS), will be managing future master plan and noise study updates, and will be obtaining a flight tracking system to better manage the noise abatement program. Kevin says he enjoys one-on-one customer contact where he has an opportunity to assist in the design and construction of aviation/hangar facilities, and raise awareness of the unique history and opportunities at the Scottsdale Airport and Airpark.





COLIN WALKER

Colin has been with SDL as a part-time Operations Specialist since 1997. He was recently promoted to full-time Airport Operations Technician. Colin received a Bachelors degree in aeronautical management technology and is also a private pilot, obtaining his instrument rating in 1997. Colin is a member of the Aircraft Owners and Pilots Association (AOPA) and has also worked as a part-time flight instructor. A young man of many talents, we are glad to have him on our crew.

AIRPORT ADVISORY COMMISSION

The Airport Advisory Commission consists of 7 members, including a Chairman and Vice Chairman. The Commission meets in the Airport Administration Conference Room at 6:00 p.m. on the second Wednesday of each month to discuss, review, and vote on Airport/Airpark matters. The Commission makes its recommendations on items that will be brought forward for action by the City Council.

Airport staff wishes to thank and recognize the dedication and efforts of all of our past and present Commission members. These individuals give much of their time to the Airport and the community, and have worked with staff over the years on many complex and diverse issues. We extend our gratitude and appreciation for their support and participation.

Agendas, meeting minutes, and general information regarding the Airport Advisory Commission can be found on the airport website, or you may contact Airport Administration at (480) 312-2321 for additional information.

VISIT OUR WEBSITE

Log on to www.ci.scottsdale.az.us/airport to keep up to date with the latest airport news and developments. In addition to listing the facilities and services located at SDL, the website contains a wealth of information, including operational statistics, current noise reports, Airport Advisory Commission agendas and meeting minutes, and all of our airport and airpark rules, regulations and minimum operating standards, and rates and fees information. If you don't find what you're looking for, please feel free to contact airport staff for further assistance.

AIRPARK SECURITY

In this time of increased security we should also remind airpark property owners to prevent unauthorized vehicles access to the airpark taxilanes through their property. In the past, unauthorized vehicles have entered the airpark taxilanes through open vehicle gates and then have driven onto the airfield through an aircraft access gate prior to it closing. Property owners are liable for damages caused by persons gaining access to the taxilanes through their facilities. Vehicle gates must be closed when not in actual use and property owners can be cited for violating this airpark regulation.

AIRPORT SECURITY

Scottsdale Airport has assumed a higher level of security since the terrorist attacks that took place on September 11th. Three of the seven vehicle access gates have been temporarily deactivated. Airport staff is currently drafting a new security plan that will be implemented soon. Airport users and tenants can help by waiting for the airport access gates to close behind them before proceeding to their destinations and to report any suspicious activity to Airport Operations or Scottsdale Police Department.

AIRPORT CONSTRUCTION UPDATE

The Bravo taxiway construction is proceeding on schedule. There may be some "clean up" work taking place after the December 1st project deadline, but none of that work will interfere with aircraft operations or create the need for additional runway closures.

AIRPORT TERMINAL REMODEL

The Airport Terminal remodel project is running approximately one month behind schedule due to the discovery of a few unanticipated support poles and air conditioning problems. The project is about 75% complete at this time and should be finished by early December.

THE AUTOMATED SURFACE OBSERVATION SYSTEM (ASOS)

The ASOS is one of the center field weather instrument groups that has recently been moved to a new location on the airport. The equipment is now located southwest of the approach end of Runway 03. The ASOS is owned by the FAA and maintained by the National Weather Service. The FAA has also installed a new system that allows the Air Traffic Control Tower at SDL to disseminate up-to-the minute weather conditions from the ASOS through ATIS after the tower has closed. The system is currently up and running and can be accessed by dialing 1-800-WX-BRIEF.

WHAT'S NEXT??

If all goes as planned, the next major airfield improvement projects that will take place are; the reconstruction of Kilo ramp, more runway safety area improvements, security enhancements, and replacement of six aircraft gates.

US CUSTOMS

Since the U.S. Customs office opened here in January 2000, approximately 400 aircraft have passed through Customs inspection at Scottsdale Airport. A large portion of aircraft using the service are Canadian based, a small portion from Mexico,

with the majority U.S. based and often locally owned and operated. The service provides a convenience and fuel savings for aircraft which would previously have to stop in Tucson or another port of entry airport, even though their destination was Scottsdale. The U.S Customs office is located in the Aviation Business Center, north of the Airport Terminal Bldg. The current U.S. Customs officer assigned to Scottsdale Airport is Derrick O'Neil.

AIRCRAFT MUSEUM UPDATE

The International Fighter Pilots Museum at the Scottsdale Airport is still planned to open at the southeast corner of Scottsdale Road and Thunderbird Road in 2003/2004, and fundraising efforts are currently underway. If you are interested in contributing to this effort, or have any historic memorabilia from Thunderbird II Field, please contact Mr. Ed Harrow at the Arizona Aerospace Foundation, at 1-866-567-7462 toll free. Further information about the aircraft museum may be obtained from the Pima Air & Space Museum website at: www.pimaair.org/scotdale.htm.

NORTHWEST 2000

Regarding the FAA's proposed changes to the Sky Harbor arrival and departure flight paths; called the Northwest 2000 Plan. The official public comment period for the Supplemental Draft Environmental Assessment (SEA) closed on September 24th. The City of Scottsdale as well as several communities submitted comments encouraging the adoption of the East Valley Community Consensus Route proposal, and requesting the FAA continue discussion regarding proposed flight path changes in the Valley. According to the FAA, over 300 comments were received on the Northwest 2000 Plan proposal. The next step in the process is for the FAA to release the final Environmental Assessment document and a formal Record of Decision later this Fall which will indicate the flight paths to be adopted. The Scottsdale Airport website will have the latest news about the proposed FAA plan.

ENJOY A SMILE OR TWO...

Another Airline Story

Author unknown.

I was flying from San Francisco to Los Angeles. By the time we took off, there had been a 45-minute delay and everybody on board was ticked off. Unexpectedly, we stopped in Sacramento on the way. The flight attendant explained that there would be another 45-minute delay, and if we wanted to get off the aircraft, we would re-board in 30 minutes. Everybody got off the plane except one gentleman who was blind. I noticed him as I walked by and could tell he had flown before because his Seeing Eye dog lay quietly underneath the seats in front of him throughout the entire flight. I could also tell he had flown this very flight before because the pilot approached him and, calling him by name, said, "Keith, we're in Sacramento for almost an hour. Would you like to get off and stretch your legs?" Keith replied, "No thanks, but maybe my dog would like to stretch his legs." Picture this...all the people in the gate area came to a completely quiet standstill when they looked up and saw the pilot, wearing sunglasses, walk off the plane with the Seeing Eye dog! People scattered. They not only tried to change planes, they were also trying to change airlines!

Thrifty Passenger?

On a cross-country flight I tried a technique a friend had recommended for controlling fear. I asked the flight attendant for a magazine, some paper and a pencil, and proceeded to copy the words on each page of the magazine. It was tedious, but effectively distracting. Several articles later, the attendant approached me. "I admire your thrift," she said. "But please, just keep the magazine — compliments of the airline."

Great Customer Service

A small commuter airline had a rough landing in gusty wind. Much to everyone's relief, they touched down safely with ramp agents anxiously waiting. Unfortunately, in their haste, they neglected to lock the mobile stairway firmly in place. It was an octogenarian who got off the plane first. Walking cane in hand, he stepped on the stairway. Almost simultaneously, the wind gusted to gale force, propelling the man and stairs across the ramp towards the terminal. Onlookers watched helplessly as man and stairway sailed over the concrete and crashed into a chain-link fence-whereupon the elderly gentleman stepped off unscathed, tipped his hat to the bystanders and said, "Best darn service I've ever had!"

Halloween Flight?

A peppery woman at the airline ticket counter was complaining about the delay in the departure of her flight. "Young man," she snapped at the reservations clerk, "the way you people run this airline, a witch on a janitor's broom could get there faster." "Madam," the clerk said, with just a hint of a smile, "the runways are clear."

AIR FAIR

For those of you who have attended Scottsdale Air Fair in the past, you might recall some of the static displays of vintage, modern, and military aircraft, and have had the opportunity to observe these magnificent aircraft in flight. However, due to the unavailability of these aircraft and the generous ground support assistance from our friends at Luke AFB, it was decided to cancel Air Fair this year. Although this is disappointing to the community and aviation enthusiasts who look forward to this event, we realize that at this time those aircraft and the men and women in our military have been called to serve a greater need.

Our Air Fair this year, was to have taken place the weekend of November 10/11 to coincide with the Veteran's Day Holiday. The staff at Scottsdale Airport, along with the City of Scottsdale, wishes to extend our respect and gratitude to the veterans of our armed forces and to those who continue to serve our country today.



ONE WITH THE EAGLE

A familiar site as you drive past the Scottsdale / Greenway Road intersection approaching Scottsdale Airport, is the magnificent sculpture, "One With The Eagle." In 1987 a group of Scottsdale citizens proposed that a sculpture be placed at the Airport entrance. The project was spearheaded by The Scottsdale Western Art Association, and a committee was formed to raise the necessary funds to purchase and erect the sculpture at the present site. In creating the sculpture, the artist, Pat Mathiesen, wanted to reflect the soaring spirit of man set free within the concept of the Indian medicine wheel. It also incorporates elements of flight and technology, and the Southwestern culture of Scottsdale. Another artist, Dan Mieduch, depicted the sculpture in an oil painting from which a limited edition of 250 signed and numbered prints were produced to assist in raising

the necessary funds to purchase the sculpture. Today, the sculpture has become the graphic logo used on many of Scottsdale Airport's informational brochures and publications, and it also appears on our newly created airport letterhead. We appreciate the creative talents of the artists, and the collective efforts of those whose interest in enhancing the beauty of our airport and community made it all possible.

SPECIAL EDITION

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